



ABWI Quality Assurance Certificate (QAC) Online Training & Virtual Workshop

The ABCL team has transformed the full two-day Quality Assurance Certificate (QAC) course to a self-paced learning platform, offering members and non-members greater flexibility to learn the course content and register to attend any of the four-hour virtual workshops scheduled throughout the year with the ABWI trainer. Each workshop includes a 90-minute exam at the end of the workshop, similar to the written exam.

The online option includes self-paced learning at a time which suits participants, consistency of information delivery via the training platform while also allowing for individual contact with the trainer for part of the course. By offering the online course, ABWI members throughout Australia, and some in Pacific nations, will be easily able to meet their ABWI Model Code compliance obligations.

Below is some information on the course and how you can register to any of this year's workshop.

Who is the course for?

The online training course is available to ABCL-members and non-members. For our ABWI-certified members, you will know that it is a requirement of the ABWI Model Code to have fully-trained QAC personnel on shift for every hour of production. For non-members, the ABWI QAC training course is one-of-a-kind for bottled water processing and once you have passed the exam, you are QAC-certified for three years.

How will the course be delivered?

Once you have registered through the online form available on the [ABCL website](#), each registered participant will receive personal login details to the ABWI QAC online platform directly via email. This will give each member access to all QAC material on the platform; including tutorial videos, supplementary fact sheets and the QAC manual (formerly known as the technical manual). *Please note login details will be administered upon receipt of invoice payment.*

Several virtual workshops are held throughout the year. Dates of these workshops are updated on the [ABCL website](#).

The self-paced learning element of the course allows members who are attending as 'refreshers' to choose which topics they wish to review. ABWI **recommends** that all participants review the full course material in preparation for the exam. Find more information below on the self-paced learning and virtual workshops requirements.



Self-paced learning:

- ABWI recommends that you register for the online course/virtual workshop at least one month in advance of the virtual workshop to appropriately prepare for the exam.
- The online platform includes information taken from the QAC manual, videos explaining how to apply the Code requirements to your everyday tasks, and short interactive quizzes to test your knowledge along the way. We also have embedded links to ABWI fact sheets and guidance documents should you need more information on a topic.

Virtual workshop:

Participants are provided with a zoom invite link to the virtual workshop on the online platform. The workshop is split into two parts:

Part A) Technical support (Participants have the opportunity to ask the ABWI trainer on elements of the course they do not understand or need further support with).

Part B) Summary of recent changes to the ABWI Model Code.

Exam Session:

The 90-minute exam commences shortly after Part B of the workshop is complete. Each participant will have access to the online exam via a link (available on the QAC online platform).

Exam conditions:

All participants must have access to a computer or device that will enable them to join via Zoom and support a camera device. It is a requirement of the ABWI QAC exam that all cameras are turned on for the duration of the exam.

It is also a requirement that participants are supervised for the duration of the exam. The supervisor must be an independent, ABWI-approved supervisor.

ABWI recommends that online training is completed during working hours and onsite if possible, in order to meet the above conditions.

First-time participants (including auditors):

- In order to pass the course, you **must** achieve a pass rate of **70% or above in the exam.**

Refreshers (auditors only):

- In order to pass the course, you **must** achieve a pass rate of **80% or above in the exam.**



How much does it cost?

Cost of online training:

Members: \$599 + GST per participant

Non-members: \$999 + GST per participant

Members can still avail of the **one complimentary place** per year for the online course.

Is there onsite training available?

Onsite training is still available to individual member companies who have large numbers that require training and wish to host it at their site(s).

ABWI will be able to assist you in organising this with the ABWI trainer, so please contact admin@ausbev.org for more information.

How can I register?

To register for the course and a live workshop, please [click here](#) to complete the registration form for your company and specify which date you would like to attend.

For invoice queries, please contact admin@ausbev.org.